

## Melissa Hyatt, RN, CMC

Certified Aging Life Care Manager

Melissa is a compassionate Aging Life Care Manager with more than 30 years' experience in the health care arena. Throughout her career, she has worked in hospitals, home health agencies, hospice care, and case management. One of Melissa's favorite and successful endeavors was creating and directing an Atlanta community based program to support older adults living at home. Following that, she served for over eight years as the Executive Director for an Assisted Living and Dementia Care Community in Johns Creek.

Melissa embraces her role as a geriatric care manager with great enthusiasm and tries to bring a bit of humor and joy to her clients each time they are together. Her mutual respect and love for seniors began at a young age while helping care for her grandparents and other family members. This was the beginning of her lifelong passion for working with and learning from older adults. Throughout her high school years, she regularly volunteered at local senior centers, most often singing and playing her guitar.

Tapping into her expertise as a Registered Nurse with specialized knowledge of chronic disease management and dementia care, Melissa partners with her clients and their families to help guide and educate them through the often complex challenges of aging. She helps them make informed decisions in order to achieve quality care, peace of mind, and optimal outcomes. Using a client-centered and collaborative approach, Melissa is committed to assisting clients find a successful blend of individual choice, safety, and available resources.

Melissa was born and raised in upstate New York. She attended nursing school in the Boston area and then lived there for 18 years. She moved to Georgia in 1997 where she raised her two sons. She loves being a new grandmother and also enjoys music, movies, cooking, playing guitar, and spending quality time with her family



## **Contact Information**

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## **Areas of Expertise**

Assessment & Care Planning
Problem Solving
Support and Guidance
Education & Advocacy

